

## Discrimination is Against the Law

A New Smile complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

A New Smile does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

A New Smile

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- √ Qualified sign language interpreters
- √ Written information in other formats (large print, audio, accessible electronic formats)

- Provides free language services to people whose primary language is not English, such as:

- √ Qualified interpreters
- √ Information written in other languages

If you need these services, contact Yadi or Brandy at the front desk.

If you believe that A New Smile has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.